

ESSENTIAL SKILLS OF LEADERSHIP

OBJECTIVES:

- **Deal** with team members on a day-to-day basis in such a way as to maintain and enhance their self- esteem.
- **Base** discussions about performance and work habits on behavior rather than on personalities and attitudes.
- **Involve** team members in goal setting, problem solving and decision- making.

SKILL POINTS:

- Maintain or Enhance Team Member Self-Esteem.
- Focus on Behavior.
 - Encourage Team Member Participation