

WORKING AS A TEAM

COURSE OVERVIEW

Simulation: The Drip-n-Pipes (manufacturing) simulation, which demonstrates the dynamics of teamwork, has participants first work individually and then as a team to assemble a plumbing fixture. In the Genius of Bioengineering (service/professional) simulation, participants work with both their own and other teams to solve a problem.

LEARNING OBJECTIVE

- **Profiling Your Team:** Learners discuss their experience with teams, profile the type of teams they serve on, and relate their teams to common team types.
- **Stages of Team Development:** A video analogy demonstrates the stages of team development. Learners discuss team challenges at each stage and ways to overcome the challenges.
- **Team Success Factors:** Participants learn the six team success factors and view a video that shows how these factors helped a team win a contract over a competitor. They then complete a video case study in which they consult with a team to improve its performance.
- **Rating Your Team and Planning Action:** Learners rate their team's level of success based on the team success factors. They complete a Team Action Planner to improve performance.

VIDEO SEGMENT SUMMARIES

- A rafting trip illustrates the four stages of team development.
- Two teams from different organizations compete for the same contract. One team uses the team success factors effectively and, as a result, wins the exclusive contract.

COURSE DETAILS

- **Target audience:** All employees up to mid-level leaders.
- **Course length:** 3 hours, 10 minutes, using the Drip-n-Pipes simulation; 3 hours, 40 minutes, using the Genius of Bioengineering simulation; or 2 hours, 10 minutes Fast Track.
- **Facilitator certification:** DDI-certified facilitator required.
- **Prerequisites:** Interaction Skills for Success or Essentials of Leadership.
- **Series:** Service/professional and manufacturing.
- **Group size:** 10 to 20 people.
- **Pework:** No.

RELATED COURSES

- Influential Leadership (for leaders)
- Launching a Successful Team



- Leading High-Performance Teams (for leaders)
- Optimizing Team Performance
- Valuing Differences